



## Diagnostics and Testing

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Diagnostics, gap analysis, assessments, and recruitment tests – with thousands of questions, to help meet all your industry and compliance requirements.



### Gap Analysis

The diagnostic tool measures a user's knowledge against required competencies for their role. Training pathways are then automatically created for each user to help you manage and maintain knowledge across a wide area.



### Managing Risk

The integrated diagnostic tool enables you to understand knowledge levels across your business in real time. Using a diagnostic approach lets you test on a broad set of knowledge areas, giving you critical insight into where learning needs to be focused. This approach ensures that staff only need to complete learning where they need to, which in turn, saves you time and takes into account an individual's existing knowledge and understanding.



### Micro Assessments

Minimum effort maximum output! We appreciate that there isn't always enough time to put your staff through all the regulatory and technical learning you would like to in a year. The diagnostic functionality within Assess supports micro assessments enabling you to explore a large number of competency areas in one sitting.



### Standard Assessments

The old standard still exists! Just choose the course, the number of questions, the pass mark, press the button and the assessment is randomly created from the relevant question bank.



### Recruitment Tests

Take an objective approach to recruitment by testing candidates on the knowledge required for a specific role. Broking tests for brokers, underwriter tests for underwriters and claims tests for claims specialists. Because our courses cover a huge number of product areas, you can be assured that your tests will be meaningful.

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